

aha|sa

Australian Hotels Association (SA)



MEMBERSHIP BENEFITS

ABOUT THE AHA|SA

Established in 1871, the Australian Hotels Association (SA) is the peak body for the South Australian Hotel Industry and is a member of the National AHA Federation.

The AHA|SA continually enjoys high levels of membership with more than 80% of the state's 627 hotels as members, ranging from small country pubs to international hotels.

The AHA|SA has one of the highest profiles of any professional body in South Australia, and is nationally regarded for its political and industrial lobbying.

The AHA|SA's objectives are to protect and promote the rights and interests of licensed industry businesses, and to maintain and promote high standards of service. These objectives are achieved through the provision of a comprehensive array of services to members.

WHY BECOME A MEMBER OF THE AHA|SA

Have you just purchased a new hotel? Do you know your obligations as a licensee of the hotel? Before you do anything else consider membership to the AHA|SA. Why? The hotel industry is one of the most regulated industries for small business. Get it wrong and the consequences can be far reaching. Even if you have been involved in the hotel industry for some time, it is impossible to stay on top of the ever changing legislative requirements. This is where membership of the AHA|SA is invaluable. Our highly trained and experienced team are professionals in all aspects of the hotel industry, and therefore are able to provide you with the most up to date information and advice on all aspects of your business.

AREAS OF ASSISTANCE

Human Resources & Industrial Relations (HR/IR)

The AHA|SA HR/IR Team can provide members with up to date industry specific information and representation on all employment matters including, but not limited to:

- legislative obligations such as award coverage and interpretation, work health and safety, workers compensation, human rights and equal opportunity
- pay rates, salaries and employment classifications
- contracts of employment and other record keeping requirements
- advice on the principles of procedural fairness relating to performance management, disciplinary action or termination of employees
- policy and procedure templates whether general HR or work health and safety related
- staff training requirements as well as training and development opportunities;
- superannuation obligations

As well as the above, the HR/IR Team are qualified to assist and represent members in any employment related matters such as an employee claim for unfair dismissal, adverse action, underpayment of wages and workers compensation.

Licensing & Gaming

The AHA|SA can provide members with assistance and advice on all liquor and gaming licensing matters including:

- Interpretation of the *Liquor Licensing Act 1997(SA)* the *Gaming Machines Act 1992(SA)* and associated Regulations and Codes of Practice to ensure compliance
- Staff training requirements including Responsible Service of Alcohol Training and gaming training
- Hotel Management Plan and risk assessment
- signage obligations
- variations to trading hours or any other licence conditions
- assistance with resident complaints
- police interventions, patron barring and applications for barring reviews
- Responsible Gambling Document

The AHA|SA can represent members before Licensing Court or Licensing Commission.

Business Services & Industry Advice

The AHA|SA can offer independent advice in matters pertaining to electricity supply arrangements, hotel compliance audits and can assist with the best available insurance cover and terms for your Hotel. The AHA|SA can also provide members all the information they need to ensure a smooth transition following a change in ownership of a venue. In addition the AHA|SA can also provide assistance with legal disputes, smoking regulations, accommodation or any other matters.

Training

The AHA|SA is a Registered Training Organisation (RTO) and offers members both national and state based obligatory training. Training is provided by skilled and experienced staff and is offered across

the state. The courses offered by the AHA|SA include:

- Responsible Service of Alcohol (RSA) training which is now mandatory for all staff engaged in the sale or supply of alcohol; and
- Basic and Advanced Gaming Training that meets the requirements of the Gambling Codes of Practice 2013 and the national standards. Refresher gaming training that complies with state requirements is also offered.

Industry Voice to Government

The AHA|SA is one of the State's most prominent employer lobby groups, maintaining close working relationships with all Members of Parliament and government departments. The AHA|SA is a strong advocate for the industry, speaking on behalf of its members on the many important issues affecting hotels. The Association's long-term objective is to ensure a viable hotel industry in South Australia by establishing stability, certainty and quality leadership.

Responsible Gambling

AHA|SA members receive extensive assistance from Gaming Care. This assistance includes compliance matters, extensive policies and procedures pursuant to the Gambling Codes of Practice and one-on-one support in all gaming machine related matters. Gaming Care is a Recognised Industry Body meaning that hotels that have an agreement with Gaming Care are exempted from certain obligations imposed by the Gambling Codes of Practice.

Tourism Accommodation Australia (SA)

The TAA (SA) is a vibrant division of the AHA|SA, which addresses issues that specifically impact accommodation venues. Many of the largest accommodation hotel chains are members of the TAA (SA). The TAA (SA) holds regular meetings and events, and is vital in promoting the interests of accommodation venues within the tourism industry.

WHAT DOES AHA|SA MEMBERSHIP INCLUDE?

Advice, Updates and News

As part of your membership you will receive;

- Telephone or in-person advice on all of the areas mentioned
- Representation in various courts, commissions and tribunals whether it be an employment or licensing matter
- Regular e-newsletters and Member Updates to ensure you are kept informed of the latest legislative changes and industry developments
- Exclusive access to the members section of the AHA|SA website
- The bi-monthly industry magazine *Hotel SA*.

Licensee's Liquor Guide

AHA|SA members receive the Licensee's Liquor Guide, an extensive price guide to thousands of liquor products. This is produced in March and September each year.

Exclusive AHA|SA Events

AHA|SA members can enjoy participation in exclusive AHA|SA events including:

- Regional Meetings – these regular meetings provide an overview and update of the key issues affecting the industry. The lunch held after the meeting provides an opportunity to meet and network with other hoteliers in your area and with AHA|SA staff and Corporate Sponsors
- AHA|SA Hotel Industry Awards for Excellence – the premier event on the Hotel Industry calendar celebrating the achievements of the State's hotels. Winners of the State awards have the opportunity to compete at the AHA National Awards for Excellence
- Annual General Meeting and function
- Women In Hotels Network – regular events are held throughout the year, culminating with the Christmas Drinks in November. A Conference is held every second year
- Biannual Hotel Trade Show



The AHA|SA is proud to partner with AON, the leading provider of insurance and risk management solutions to the hotel industry. AON's 'Hostpack' hotel insurance is designed to meet the unique needs of hotels operations.



The AHA|SA is proud to partner with HOSTPLUS, the national industry superannuation fund for all hospitality, tourism, sport and recreation employees.

"Membership of the AHA has been a crucial component in running our hotels. The advice and services that the AHA provide are vital to our business, especially in such a highly regulated and constantly changing hotel environment. The AHA|SA's regular updates ensure that I am always well informed of all the latest industry developments and legislative changes, so I can continue to focus on running my business well. Being a member of the AHA has also allowed us to be part of the Hotel Awards for Excellence process, which has been a terrific tool for us to assess our business and its position in the market and benchmark ourselves against our peers. I can strongly recommend membership of the AHA|SA as an essential investment, crucial for any hotel business."

Tim Dean
Dean Group of Hotels



For further information about membership with the AHA|SA please contact:

Brian Smith

Manager, Membership and Business Services

m. 0401 147 483

e. bsmith@ahasa.asn.au

AHA|SA contacts

General Manager

Ian Horne

Manager – Government Relations & Policy

Wendy Bevan

Manager – Industrial Relations & Human Resources

Trevor Evans

Manager – Licensing & Gaming

Chris Thomson

Manager – Membership & Business Services

Brian Smith

Manager – Finance & Administration

Bronte McCarthy

Manager – Events & Sponsorship

Lucy Randall

Training Coordinator

Liz Gitsham

Address

Level 4
60 Hindmarsh Square
ADELAIDE SA 5000

Postal Address

PO Box 3092
RUNDLE MALL SA 5000

T: 8232 4525

Toll Free: 1800 814 525

F: 8232 4979

E: information@ahasa.asn.au

W: www.ahasa.asn.au

