

Reforms to gambling regulation

Changes on 1 December 2018

All gambling regulation, operational and enforcement responsibilities currently undertaken by the Independent Gambling Authority (IGA) will become the responsibility of the Liquor and Gambling Commissioner on 1 December 2018.

Staff from the IGA and Consumer and Business Services (CBS) are working together to ensure the transition is as smooth as possible.

For both gambling providers and the broader community, the only noticeable change on December 1 should be that the single point of contact for all matters relating to gambling regulation will now be CBS.

Information for gambling providers

Gambling providers will not need to take any action. Details will stay the same and remain on file, and all existing directions and approvals will continue.

Existing reporting requirements will continue, but any reports and applications currently made to the IGA will need to be sent to CBS from 1 December 2018. The current Gambling Codes of Practice will remain in place – however the Liquor and Gambling Commissioner is expected to commence a review of the Codes before the end of the year.

In addition, CBS will be undertaking a more comprehensive review of all gambling-related legislation and finalising any incomplete work that had been started by the IGA.

Barring orders

The IGA will continue to manage both industry-enforced and voluntary welfare barring orders until the transfer of responsibilities to CBS on 1 December.

No action needs to be taken on barring orders that are already in place. People who are barred from gambling commit an offence if they break a barring order.

Gambling providers and their staff must still use the Barring and Online Employee Notification system (BOEN) to manage barrings electronically. Gambling providers can continue to bar a person from gambling activities or from entering the area of a venue where gambling takes place.



People can be barred if they could suffer harm or cause harm to their family because of gambling. They can also ask to be barred if they feel they may be losing control over their problem gambling.

From 1 December, hearings for a review of a barring order will be heard by the Liquor and Gambling Commissioner and will be held at Consumer and Business Services, Level 4, 91 Grenfell St, Adelaide.

Gambling information

Before 1 December 2018:

If you need information on barring orders, Gambling Codes of Practice and other matters currently dealt with by the IGA, contact them on 08 8226 7233.

For any queries around the reforms, or on gambling matters dealt with by CBS (such as changes to gaming trading hours, suspension of gaming machine licences, gaming provider licensing or bookmaker regulation) contact CBS on 131 882.

After 1 December 2018:

For all gambling-related matters, contact CBS on:

Tel: 131 882

Email: gamblingadministration@sa.gov.au

Web: <https://www.cbs.sa.gov.au>